a guide to living in

ON CAMPUS HOUSING

Welcome... HOME
Welcome to BYU-Hawaii On-campus Housing!

Aloha! Welcome to our BYU-Hawaii Ohana. We hope your stay here in Hawaii is an enjoyable one. There are more than 70 different countries represented here on our campus, with many of these students living in on-campus housing. Be prepared to learn about different cultures, share your own culture and embrace what each has to offer. You will find that living on campus creates more opportunities to meet new people and develop lasting friendships.

Our on-campus housing is managed by Coordinators and teams of Resident Advisors, who are students just like you. You will get to know them well. Our staff is excited to develop a personal relationship with you built on love, trust and respect. Please feel free to contact us any time if you have questions, concerns or if you just want to sit and talk.

We’re glad you’re here and look forward to meeting each and every one of you. Mahalo nui loa and Aloha!
A Guide to **Unclogging** the sink or bathtub Drain

1. Use a “Zip it” tool to remove any hair or debris from the drain. It can be found at Walmart or any home improvement store.

If it is still clogged use a **Plunger...**

1. When plunging a double-basin kitchen sink plug one side with a rag. Plug the overflow for a bathroom sink or tub.

2. Remove the basket strainer or drain stopper by lifting it straight out or turning to the left or right.

3. Plunge the sink or tub drain using steps 2-4 in “A Guide to Unclogging the Toilet.”
A Guide to Unclogging the Toilet

1. To prevent the toilet from overflowing, always turn off the water valve before plunging.

2. Stand the plunger upright over the drain to ensure a tight seal. If there is not enough water to cover halfway up the rubber cup, pour some in.

3. Push the plunger down until it touches the drain and then pull up sharply, but not enough to break the suction. Repeat this step a couple of times.

4. Repeat step 3, but this time, pull up sharply, releasing the suction. If the clog is not dislodged, repeat until the water begins to drain.
Only flush toilet paper down the toilet!

As a part of the University’s sustainability initiative our toilets are “green” low-flow toilets, designed to conserve water. It can only take a small amount of toilet paper. If you need to use more, flush it several times in small amounts.

Do not flush sanitary pads, tampons, paper towels, flushable wipes, food or anything else down the toilets.
Never Flush A Clogged Toilet!

It will Back-up and Overflow!

Contact your RA Immediately
A Guide to **BED BUGS!**

- **Baseboards/carpet edges**
- **Couches and chairs**
- **Box springs and bed frames**
- **Mattresses** are the most common hiding spots for bedbugs
- **Dressers and night stands**
- **Bedding (pillows, sheets)**
- **In cracks and crevices**

Newly hatched nymphs are translucent and lighter in color.

Adult bed bugs are light brown to reddish-brown, flat and oval-shaped.

Look for rusty-colored blood spots, fecal spotting, skin shedding and eggs.

If you suspect that you have bed bugs, report it to your RA **Immediately**!

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You will not be allowed to move rooms, as this only causes the bed bugs to spread.
A Guide to **BED BUG** Treatment

Housing will assess the severity of the problem and administer the first treatment on the day of the initial inspection. A total of 4 treatments will be administered within a 34 week time span. Typically treatments will be administered on the same day of the week for 4 weeks. 7-10 days are allowed between each treatment.

### Treatment administered by **Housing**

1. Spray Sterifab to kill bed bugs on contact.
2. Steam clean the apartment. The heat is what kills them.
3. Replace the bed bug cover if it’s damaged.

### Responsibility of the **Resident**

1. Wash and dry all clothes and bedding. Place cooled items into large black trash bags and tape over the opening to ensure a tight seal.
2. Wrap mattresses and sofas in black plastic and place all non-washable items in black trash bags. Leave them in the sun for at least 4-5 hours.
3. Keep your room clean, tidy and free of clutter. Minimize your regularly used items and store unused treated items in the black trash bags until all bed bugs are gone.

Those who do follow instructions may have their bed bugs eradicated from their room within 4 treatments. Be very particular in doing your part as residents will be charged the cost of treatment. The first 4 treatments are free of charge.